



PELICAN'S SNOBALLS SURF CITY, NC

TEAM MEMBER JOB DESCRIPTION

We are looking for fun, friendly persons in our store in Surf City, NC. The right team member will be outgoing, full of energy and responsible for maintaining a fun-loving atmosphere paired with excellent customer service. The ideal candidate will correct any problems quickly.

RESPONSIBILITIES:

- Greet customers with a smile and create a welcoming environment at all times
- Accurately take orders for SnoBalls, pour syrups and serve customers quickly and efficiently
- Ensure quality standards are being met at all times when making and serving our products
- Maintain a high level of sanitation while working with food at all times
- Working the cash register for cash and credit-card transactions
- Ensuring that customer service is at its highest level and quality at all times
- Maintain a clean and safe working environment; including the cleaning of restrooms and areas outside of the shop (decks, tables and trash)
- Keep all supplies well organized and stocked
- May attend and serve customers at events away from the store location
- Must be flexible between the hours of 12 noon and 10pm (depending on the season)
- Treat all customers, team members and management with respect and create a positive work environment
- Be able to execute additional tasks as assigned

REQUIREMENTS:

- Minimum Age: 16 years old
- Ability to learn quickly and multi-task
- Strong interpersonal and problem-solving skills
- Flexible Availability: including days, evenings, **weekends and holidays**; highest consideration will be given to applicants with flexible availability
- Ability to act with a "customer first" attitude and deliver customer service that meets or exceeds our customer expectations

Position is part-time seasonal (March-October)